

# RENAULT MASTER PASSENGER VEHICLE



**DRIVE THE CHANGE**



# 17 SEAT MINIBUS - PEACE OF MIND WITH QUALITY ASSURED

The New Master 17 Seat Minibus has been widely recognised as one of the most stylish and quality-finished minibuses in the UK market. The vehicle has been equipped to provide for both young person/school transport and private hire markets, with features tailored to both types of operation. The vehicle is also currently one of the very best in terms of ownership costs.

Tailored features such as the auto-engaging electric side step and Bluetooth® help to make the New Master 17 Seat Minibus one of the best-equipped factory built minibuses in the UK market, giving complete comfort and convenience for driver and passengers alike.

This M2 European Whole Vehicle Type Approved vehicle (ECWVTA 2001/85/EC107) offers full peace of mind to both the customer and operator. The seats are M1 homologated and therefore have a car level of safety and security, again providing that reassurance for carrying your most precious of cargo – people!

As factory products, both the New 17 Seat Minibus and the 6 and 9 Seat Combis also boast full 3 year manufacturer warranty and 3 years' roadside AA coverage – exactly like buying any Renault car or van, with no third party involved!





# COMBI – COMBINE SPACE AND PRACTICALITY

The 6 and 9 Seat New Master Combi is ideal for shuttle bus operators, fleet operators and private customers requiring more spacious multi-person transport than Crew Vans or smaller passenger vehicles can provide. The vehicle provides value for money and highly competitive fuel economy. This versatile people mover provides the customer all the comfort of the award-winning Master Van, with class-leading cabin ergonomics and a vast array of options to suit all customer and passenger needs for this highly spacious practical vehicle.





FEATURES AND OPTIONS



- 1. (a) Rear light operation  
(b) Rear air conditioning operation
- 2. Individual air vents and LED spotlights
- 3. Overhead parcel shelf above driver cabin
- 4. Overhead storage rack above rear seats
- 5. Carminat TomTom Live®
- 6. Electric side step



COLOURS



389 Glacier White (NM)



719 Carmen Red (NM)



031 Orange (NM)



423 Caribbean Blue (NM)



RNQ Persian Blue (NM)



D90 Solent Green (NM)



396 Lemon Yellow (NM)



489 Atlantic Blue (NM)



KNH Star Grey (MP)



J47 Tempest (MP)

|                | 389 Glacier White (NM) | 719 Carmen Red (NM) | 031 Orange (NM) | 423 Caribbean Blue (NM) | RNQ Persian Blue (NM) | D90 Solent Green (NM) | 396 Lemon Yellow (NM) | 489 Atlantic Blue (NM) | NH Star Grey (MI) | J47 Tempest (MI) |
|----------------|------------------------|---------------------|-----------------|-------------------------|-----------------------|-----------------------|-----------------------|------------------------|-------------------|------------------|
| 17 Seat Bus    | ●                      | ●                   | ●               | ●                       | ●                     | ●                     | ●                     | ●                      | ○                 | ○                |
| 6/9 Seat Combi | ●                      | ●                   | ●               | ●                       | ●                     | ●                     | ●                     | ●                      | ○                 | ○                |

NM = Non-metallic Supergloss    MP = Metallic Pearlescent  
It should be noted that printing limitations do not permit these subtle paintwork shades to be shown with absolute accuracy.  
Only personal inspection of the Master Van at your local Renault Dealer will reveal it in its true colours.  
From time to time changes are made to the colour range. Please check availability with your local Renault Dealer.

WHEELS



Small wheel stylers



Large wheel stylers



16" alloy wheel

|                     | Combi | Bus |
|---------------------|-------|-----|
| 16" steel wheel     | ●     | ●   |
| Small wheel stylers | ●     | ●   |
| 16" alloy wheel     | ○     | ○   |
| Large wheel stylers | ○     | ○   |

TRIMS



“Kaleido” upholstery standard on Combi



“Funaia” upholstery standard on Bus, optional Combi

EQUIPMENT

|  |  |  |
|--|--|--|
| <b>CORE FEATURES - STANDARD ON ALL MASTER PASSENGER VEHICLES</b> <ul style="list-style-type: none"><li>3 year / 100k mile warranty (first 2 years unlimited mileage)</li><li>3 years AA roadside assistance (including European breakdown cover)</li><li>16” steel wheels</li><li>2 button key</li><li>4 x 20W Bluetooth radio CD MP3 with separate display, fingertip control and RCA connection</li><li>Airbag - driver only</li><li>Alarm pre wiring</li><li>Armrest - driver</li><li>Electrically operated and heated door mirrors</li><li>ESC (Electric Stability Control) - load adaptive with understeer control</li><li>Front electric windows</li><li>Fuel tank - 80 litres</li><li>Glazed three quarter panels</li><li>Height adjustable driver’s seat</li><li>Pivoting seatback table (centre front passenger seat)</li><li>R.A.I.D. (Renault Anti Intruder Device)</li><li>Rear doors - 180° glazed (non-heated)</li><li>Side loading door - sliding left (glazed)</li><li>Trip computer</li><li>Wheel stylers - small</li></ul> |  |  |
| <b>CORE FEATURES - SPECIFIC TO COMBI</b> <ul style="list-style-type: none"><li>Deadlocking</li><li>Floor anchorage points</li><li>ISOFIX child seat mounting points</li><li>'Kaleido' upholstery (dark grey)</li><li>Remote central locking</li><li>Spare wheel</li></ul>  |  |  |
| <b>CORE FEATURES - SPECIFIC TO MINIBUS</b> <ul style="list-style-type: none"><li>1x first aid kit</li><li>2 x 2kg foam and water fire extinguishers</li><li>12V power socket (front)</li><li>Access rail</li><li>Air vents</li><li>Central door locking</li><li>Central overhead lighting</li><li>Digital tachograph</li><li>Dual split underseat storage compartment</li><li>Electric side step</li><li>Engine speed limiter 62mph (to meet legal requirement)</li><li>'Funaia' upholstery (blue / orange)</li><li>Gangway lighting</li><li>Individual spotlights</li><li>Overhead storage rack above seats</li><li>Side marker lights</li><li>Tyre repair kit (ilo spare wheel)</li></ul>  |  |  |

OPTIONS

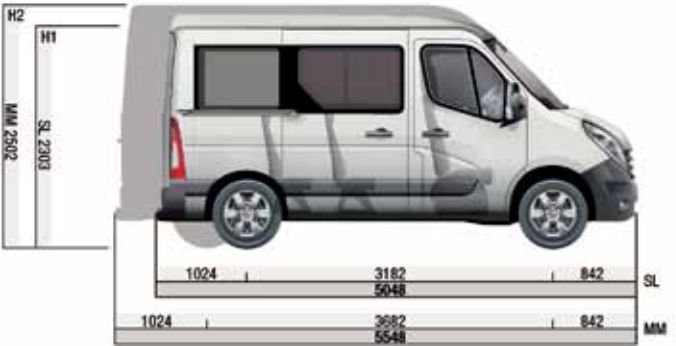
|  | 6 Seat Combi | 9 Seat Combi | 17 Seat Bus |
|--|--------------|--------------|-------------|
| Delete third row (Combis only)   | ●            | ○            | -           |
| 3 seats - third row seat (Combis only) (6)   | ○            | ●            | -           |
| 12V power point in load area   | ○            | ○            | ●           |
| 16" alloy wheels   | ○/*          | ○/*          | ○           |
| 4 x 20W Bluetooth radio CD MP3 and multi-functional TunePoint  | ○            | ○            | ○           |
| 3 button key   | ○            | ○            | ○           |
| 3 quarter glazed panels - rear section opening glazed side panels  | -            | -            | ○           |
| Additional (third) key   | ○            | ○            | ○           |
| Air conditioning - cabin and passenger area (1)  | ○            | ○            | ○           |
| Airbag - driver (front lateral)  | ○            | ○            | ○           |
| Airbag - front passenger   | ○            | ○            | ○           |
| Automatic headlights and wipers (2)  | ○            | ○            | ○           |
| Battery interface  | ○            | ○            | ○           |
| Bus rear view mirror   | -            | -            | ○           |
| Carminat TomTom Live satellite navigation system   | ○            | ○            | ○           |
| Carminat TomTom Western Europe map upgrade (4)   | ○            | ○            | ○           |
| Central door locking   | ○            | ○            | ●           |
| Conversion interface box   | ○            | ○            | ○           |
| Cornering lights   | ○            | ○            | ○           |
| Cruise control   | ○            | ○            | ○           |
| Dashboard storage compartment lid  | ○            | ○            | ○           |
| Digital tachograph   | ○            | ○            | ●           |
| Driver controlled rear door locks  | -            | -            | ○           |
| Driver seat with lumbar adjustment   | ○            | ○            | ○           |
| Dual split underseat storage compartment   | ○            | ○            | ●           |
| Electric front windows (driver's side one touch descending)  | ○/*          | ○/*          | ○           |
| Electric left sliding door*  | -            | -            | ○           |
| Electric side step (left hand side)  | -            | -            | ●           |
| Engine speed limiter (56mph / 62mph / 68 mph)  | ○            | ○            | -           |
| Fire extinguisher holder (for 2kg unit, extinguisher not included)   | ○            | ○            | -           |
| Front fog lights   | ○/*          | ○/*          | ○           |
| Fuel tank - 105 litres   | ○            | ○            | -           |
| Funaia' upholstery (blue / orange)   | ○            | ○            | ●           |
| Hands free key - 2 button  | ○            | ○            | ○           |
| Heated rear window   | ○            | ○            | ○           |
| Increased idle speed   | ○            | ○            | ○           |
| Individual additional heating  | -            | -            | ○           |
| Manual air conditioning (1)  | ○/*          | ○/*          | -           |
| Metallic paint   | ○            | ○            | ○           |
| Minibus blinds   | -            | -            | ○           |
| Mudflaps (front and rear)  | ○            | ○            | ○           |
| Pollen filter  | ○            | ○            | ○           |
| Power take off - engine (5)**  | ○            | ○            | -           |
| Rear parking sensors   | ○/*          | ○/*          | ○           |
| Rear step  | ○            | ○            | ●           |
| Removable seats - last row   | -            | -            | ○           |
| Side marker lights   | ○            | ○            | ●           |
| Side panel - right glazed with opening windows (no right door)   | ○            | ○            | -           |
| Single passenger seat (height adjustable) with lumbar adjustment   | ○            | ○            | -           |
| Single passenger seat (height adjustable)  | ○            | ○            | -           |
| Smoker Pack  | ○            | ○            | ○           |
| Sunglasses holder  | ○            | ○            | ○           |
| Tow bar  | ○            | ○            | -           |
| Wheel stylers - large  | ○            | ○            | ○           |
| Convenience Plus Pack (7) - Manual air conditioning, Electric front windows (driver's side one touch descending), Rear parking sensors | ○            | ○            | -           |
| Style Pack - Front fog lights, 16" alloy wheels  | ○            | ○            | -           |
| Passenger Comfort Pack (7) - Air conditioning with individual heating  | -            | -            | ○           |
| School Pack - Driver controlled rear locks, Bus rear view mirror   | -            | -            | ○           |

○ = Optional    ● = Standard    - = Unavailable    \* Available later in model year    \*\* Not available on Combi quickshift versions    1- All air conditioning options must be ordered with pollen filter    2- Automatic headlights and wipers must be ordered with front fog lights    3- Clipboard holder (A5 note block) prevents front passenger airbag    4- Carminat TomTom Western Europe map upgrade requires Carminat TomTom Live satellite navigation system    5- Power take off requires battery interface and prevents any air conditioning option    6- Third row seats require second row seats (Combis)    7- Convenience Plus Pack and Passenger Comfort Pack must be ordered with pollen filter



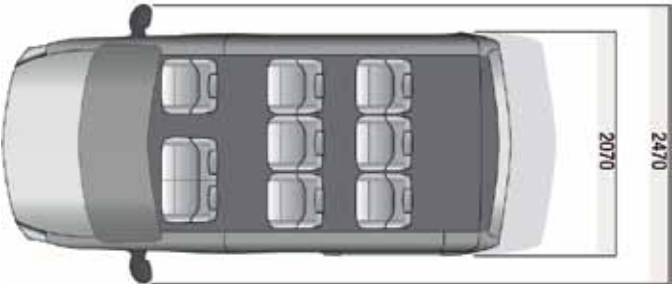
# DIMENSIONS

## COMBI



Weights and Dimensions - 6 Seat Combi and 9 Seat Combi

|                                 | 6 Seat Combi |       | 9 Seat Combi |  |
|---------------------------------|--------------|-------|--------------|--|
|                                 | SL 30        | MM 33 | MM 35        |  |
| Gross Vehicle Weight            | 2980         | 3300  | 3500         |  |
| Maximum payload (kg)            | 992          | 1165  | 1351         |  |
| Maximum load capacity (m³)      | 4.1          | 4.7   | 4.7          |  |
| Side loading door - width (mm)  | 1581         | 1780  | 1780         |  |
| Side loading door - height (mm) | 1050         | 1270  | 1270         |  |
| Rear door - height (mm)         | 1627         | 1820  | 1820         |  |

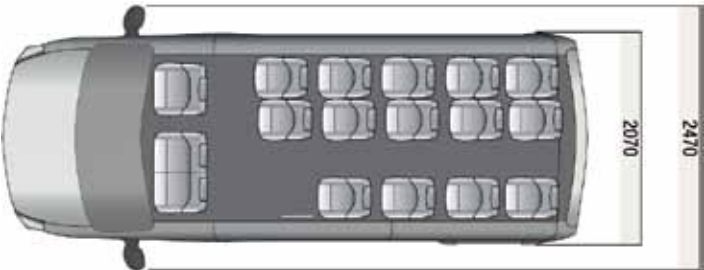


## 17 SEAT BUS




Weights and Dimensions - 17 Seat Bus

|                                 | LM 39 |
|---------------------------------|-------|
| Gross Vehicle Weight            | 3870  |
| Maximum payload (kg)            | 1377  |
| Maximum load capacity (m³)      | 0     |
| Side loading door - width (mm)  | 1780  |
| Side loading door - height (mm) | 1270  |
| Rear door - height (mm)         | 1820  |



# TECHNICAL SPECIFICATIONS

|   |          | 6/9 SEAT COMBI            |              |   |                           |              |                        | 17 SEAT BUS               |                        |              |                        |
|---|----------|---------------------------|--------------|---|---------------------------|--------------|------------------------|---------------------------|------------------------|--------------|------------------------|
|   |          | SL30                      |              |   | MM33 / MM35               |              |                        |                           |                        |              |                        |
|   |          | 2.3 dCi 100               | 2.3 dCi 125  | 2.3 dCi 125 QUICKSHIFT  | 2.3 dCi 100               | 2.3 dCi 125  | 2.3 dCi 125 QUICKSHIFT | 2.3 dCi 150               | 2.3 dCi 150 QUICKSHIFT | 2.3 dCi 125  | 2.3 dCi 125 QUICKSHIFT |
| ENGINE                                  |          |                           |              |   |                           |              |                        |                           |                        |              |                        |
| Depollution level                       |          | Euro 5                    |              |   | Euro 5                    |              |                        | Euro 5                    |                        |              |                        |
| Diesel particle filter (FAP)            |          | Yes                       |              |   | Yes                       |              |                        | Yes                       |                        |              |                        |
| Engine capacity                         | (cc)     | 2298                      |              |   | 2298                      |              |                        | 2298                      |                        |              |                        |
| Injection type                          |          | Direct (turbo) Commonrail |              |   | Direct (turbo) Commonrail |              |                        | Direct (turbo) Commonrail |                        |              |                        |
| Fuel type                               |          | Diesel                    |              |   | Diesel                    |              |                        | Diesel                    |                        |              |                        |
| Number of cylinders                     |          | 4                         |              |   | 4                         |              |                        | 4                         |                        |              |                        |
| Number of valves                        |          | 16                        |              |   | 16                        |              |                        | 16                        |                        |              |                        |
| Max engine power                        | kW (hp)  | 74 (100)                  | 92 (125)     | 92 (125)  | 74 (100)                  | 92 (125)     | 92 (125)               | 107 (145)                 | 107 (145)              | 92 (125)     |                        |
| Max torque                              | Nm (rpm) | 285 (1250)                | 310 (1500)   | 350 (1500)  | 285 (1250)                | 310 (1500)   | 310 (1500)             | 350 (1500)                | 350 (1500)             | 310 (1500)   |                        |
| Fuel tank capacity                      | (litres) | 80 (105 optional)         |              |   | 80 (105 optional)         |              |                        | 80 (105 optional)         |                        |              |                        |
| GEARBOX                                 |          |                           |              |   |                           |              |                        |                           |                        |              |                        |
| Number of forward gears                 |          | 6                         | 6            | 6   | 6                         | 6            | 6                      | 6                         | 6                      | 6            | 6                      |
| Vehicle speeds at 1000 rpm: in 1st gear | (mph)    | 7.3 (4.54)                | 6.9 (4.29)   | 7.3 (4.54)  | 7.3 (4.54)                | 6.9 (4.29)   | 7.3 (4.54)             | 6.9 (4.29)                | 6.9 (4.29)             | 6.9 (4.29)   | 7.3 (4.54)             |
| Vehicle speeds at 1000 rpm: in 2nd gear | (mph)    | 13.6 (8.45)               | 12.9 (8.02)  | 13.6 (8.45)   | 13.6 (8.45)               | 12.9 (8.02)  | 13.6 (8.45)            | 12.9 (8.02)               | 12.9 (8.02)            | 12.9 (8.02)  | 13.6 (8.45)            |
| Vehicle speeds at 1000 rpm: in 3rd gear | (mph)    | 22 (13.67)                | 20.8 (12.93) | 22 (13.67)  | 22 (13.67)                | 20.8 (12.93) | 22 (13.67)             | 20.8 (12.93)              | 20.8 (12.93)           | 20.8 (12.93) | 22 (13.67)             |
| Vehicle speeds at 1000 rpm: in 4th gear | (mph)    | 31.3 (19.45)              | 29.5 (18.33) | 31.3 (19.45)  | 31.3 (19.45)              | 29.5 (18.33) | 31.3 (19.45)           | 29.5 (18.33)              | 29.5 (18.33)           | 29.5 (18.33) | 31.3 (19.45)           |
| Vehicle speeds at 1000 rpm: in 5th gear | (mph)    | 40.4 (25.10)              | 38.1(23.68)  | 40.4 (25.10)  | 40.4 (25.10)              | 38.1(23.68)  | 40.4 (25.10)           | 38.1(23.68)               | 38.1(23.68)            | 38.1(23.68)  | 40.4 (25.10)           |
| Vehicle speeds at 1000 rpm: in 6th gear | (mph)    | 51.2 (31.82)              | 48.3 (30.01) | 51.2 (31.82)  | 51.2 (31.82)              | 48.3 (30.01) | 51.2 (31.82)           | 48.3 (30.01)              | 48.3 (30.01)           | 48.3 (30.01) | 51.2 (31.82)           |
| Reverse                                 |          | 7.8 (4.85)                | 7.4 (4.60)   | 7.8 (4.85)  | 7.8 (4.85)                | 7.4 (4.60)   | 7.8 (4.85)             | 7.4 (4.60)                | 7.4 (4.60)             | 7.4 (4.60)   | 7.8 (4.85)             |
| STEERING                                |          |                           |              |   |                           |              |                        |                           |                        |              |                        |
| Turning circle between kerbs            |          | 12                        |              |   | 13.6                      |              |                        | 13.6                      |                        |              |                        |
| Turns lock-to-lock (PAS)                |          | 3.76                      |              |   | 3.76                      |              |                        | 3.76                      |                        |              |                        |
| DRIVE TRAIN                             |          |                           |              |   |                           |              |                        |                           |                        |              |                        |
| Type                                    |          | Front wheel drive         |              |   | Front wheel drive         |              |                        | Front wheel drive         |                        |              |                        |
| WHEELS                                  |          |                           |              |   |                           |              |                        |                           |                        |              |                        |
| Tyre size                               |          | 215/65 R16 J6.5           |              |   | 225/65 R16 J6.5           |              |                        | 225/65 R16 J6.5           |                        |              |                        |
| BRAKING SYSTEM                          |          |                           |              |   |                           |              |                        |                           |                        |              |                        |
| Front disc brakes                       | (mm)     | 302                       |              |   | 302                       |              |                        | 302                       |                        |              |                        |
| Rear drum (T) or disc                   | (mm)     | 305                       |              |   | 305                       |              |                        | 305                       |                        |              |                        |
| CO2 EMISSIONS AND FUEL CONSUMPTION      |          |                           |              |   |                           |              |                        |                           |                        |              |                        |
| CO <sub>2</sub>                         | (g/km)   | 205                       | 205          | 195  | 209                       | 209          | 199                    | 220                       | 208                    | 222          | 214                    |
| Urban                                   | (mpg)    | 30.05                     | 30.05        | 32.85   | 29.73                     | 29.73        | 32.1                   | 26.65                     | 31.04                  | 25.92        | 29.12                  |
| Extra urban                             | (mpg)    | 43.46                     | 43.46        | 41.54   | 42.16                     | 42.16        | 41.54                  | 40.35                     | 39.79                  | 40.35        | 38.70                  |
| Combined                                | (mpg)    | 37.66                     | 37.66        | 38.17   | 36.69                     | 36.69        | 37.66                  | 34.03                     | 35.76                  | 33.63        | 34.45                  |

# ACCESSORIES

## PROFESSIONAL RANGE TOWBARS

### 1. STANDARD BALL\*

### 2. UNIVERSAL COUPLING\*

### 3. 'PINTLE HOOK' WITH BALL\*

An advanced, integrated, hands free mobile Choosing a towbar naturally involves making decisions about quality and safety. Renault goes above and beyond even the strictest European standards (CE 94/20). But, thanks to further testing, Renault have also made sure that your vehicle won't be damaged, even with intensive commercial towbar use. Finally, Renault also take the most demanding climatic conditions into account by applying an anti-corrosion surface treatment. A range of different tow balls and hitches are also available.

### 4-5. ALUMINIUM ROOF RACK, WALKWAY AND LADDER\*

Specially designed for the New Master, the aluminium roof rack is equipped with a rear sliding roller to aid loading. The maximum load is 149kg. The galvanised steel ladder and walkway facilitate loading onto the rack.

### 6. ROOF BARS

Available in pairs, these bars can carry up to 89kg (per pair). Made from aluminium, they have been intensively tested to guarantee performance and resistance to corrosion.



1



2



3



4



5



6



7



8



9



10



11

## TECHNOLOGY

### 7. INTEGRATED BLUETOOTH KIT

An advanced, integrated, hands free mobile phone communication system, designed to integrate perfectly into your Master Passenger Vehicle and achieve a factory fitted appearance.

### 8. REVERSING CAMERA AND SCREEN

Reversing made easy! This system helps manoeuvring by guaranteeing complete detection of obstacles in the vehicle's path.

## PROTECTION AND COMFORT

### 9. ALARM

Fully compatible with the electronic system of your Master, the Renault alarm protects against attempts to enter the vehicle and detects any movement in the cab interior.

### 10. STANDARD CARPET MATS

Protect your Master from everyday dirt, wear and tear with a set of genuine Renault mats. Available in carpet or rubber to suit your lifestyle, Renault mats are made to measure for your vehicle.

### 11. SEAT COVERS

To protect the upholstery of your Master Passenger Vehicle, choose the Heavy Duty cover specifically designed for heavy use.



# RENAULT PRO+ A SIGN OF SERVICE

A forerunner in service since the creation of Renault Business Centres in 1999, of which there are now more than 700 outlets in 20 countries, today Renault reinforces its services for professionals and commercial vehicle customers with the introduction of “**RENAULT PRO+**”. For more information, visit [www.renault.co.uk/pro+](http://www.renault.co.uk/pro+)

**At Renault, we understand that your vehicles are your most important work tool and so the RENAULT PRO+ network is guided by three main principles:**



## 01 The expertise of your advisor who has an extensive understanding of your trade

At Renault Pro+ you are dealing with professionals: all of our employees are trained with your professional needs in mind. With their knowledge of commercial vehicles and fleet business, they are able to take care of your operational needs and create mobility solutions tailor made for you.



## 02 A “One Stop Shop” where all your service needs are taken care of to guarantee your mobility

Because you need to save time, all Renault services have been relocated to a bespoke centre, providing new and used vehicle sales, after sales, finance, service and maintenance.

## 03 The RENAULT PRO+ business customer promise

In order to optimise your commercial vehicle investments and to guarantee the continuity of your business, Renault Pro+ promises to offer you...

- Specialist commercial vehicle sales and after sales advisors.
- A comprehensive display of cars and commercial vehicles, including converted vehicles.
- A large choice of cars and commercial vehicles available for test drives.
- A personalised finance proposal in under 48 hours.
- Extended Service hours for business users.
- A detailed invoice and an estimation of work time for all repair work.
- A courtesy vehicle, most applicable to your needs.
- Maintenance and repair work up to 7 tonnes.
- Within the hour diagnostics.
- A maximum 48 hours lead time for service and repair.

# WHO BETTER THAN RENAULT TO SERVICE YOUR RENAULT?

Your new Renault is covered by a 3-year warranty package - the first 2 years of unlimited mileage Renault manufacturer warranty, followed by a further year of cover up to 100,000 miles. Paintwork is also guaranteed for 3 years while the anticorrosion warranty runs for 12 years (Master anticorrosion warranty runs for 6 years). In addition, the Renault Assistance plan (via the AA) ensures prompt help in the UK and Northern Ireland for manufacturer defects for 36 months. For full details please refer to the Renault warranty terms and conditions, available from your Renault Dealer or from [www.renault.co.uk](http://www.renault.co.uk).

## FINANCE OPTIONS

There are a wide variety of ways in which the purchase of a new car can be financed. Renault Finance offers all of them, so whether you're a fleet buyer or a private buyer, Renault Finance is ideally placed to tell you which plan or combination of plans best suits your needs and circumstances.

## SERVICE INTERVALS

- 12,600 miles / 2 years:**
- Kangoo Van dCi 70/85 (Euro 4)
- 18,000 miles / 2 years:**
- Kangoo Van dCi 105 (Euro 4)
  - Kangoo Van dCi 75/90/110 (Euro 5)
  - Kangoo Van P110 Auto (Euro5)
- 18,000 miles / 1 year:**
- Kangoo Van P105 Auto (Euro 4)
- 20,000 miles / 2 years:**
- Trafic all engines (Euro 4)
- 25,000 miles / 2 years:**
- New Master all engines (Euro 5)
  - Trafic all engines (Euro 5)
  - Kangoo Van ZE – plus a first service check at 12,500 miles/1 year
- ENGINES WITH OIL CONTROL SYSTEM (OCS)**
- All DIESEL engines
  - Kangoo Van P110 Auto (Euro 5)

OCS monitors driving conditions that directly affect the quality of your engine oil, protecting your engine from excessive wear and possible bearing failure. Under certain conditions; low speeds, heavy traffic, door-to-door deliveries (engine turning with little distance travelled) or in high gear for long periods; sport driving, towing a caravan/trailer over 500kg (engine turning at higher revolutions), the vehicle's service interval may be shortened and you will be alerted, via the instrument panel service indicator, that a Renault Service is required earlier (refer to driver's handbook for details).

## EXTENDING YOUR WARRANTIES AND COVER

Renault Extended Warranty allows you to extend your Renault Warranty for an additional year up to 4 years/100,00 miles, whichever is sooner.

Renault Assistance Added Cover provides you with additional cover for incidents not covered by Renault Assistance: incorrect (or lack of) fuel, keys lost, stolen or locked inside the vehicle and incidents involving caravans or trailers.

For full information on these products please ask your Renault Dealer or log on to [www.renault.co.uk](http://www.renault.co.uk) and click on 'Owner Services', where you can also buy securely online.

## SERVICE PLANS

Renault Service Plans are available on new and used vehicles# and allow you to budget for your vehicle's servicing with convenient payment options and inflation proof pricing. For more information please ask your Renault Dealer or log on to [www.renault.co.uk](http://www.renault.co.uk) and click on 'Owner Services'.

# participating dealers only

## RENAULT NETWORK SERVICES

No-one is better placed than Renault to maintain, fit and repair your Renault, fast. The Renault Minute (maintenance and repair with no appointment necessary) and Renault Rapide Bodycare (bumper scuffs, dings and dents, windscreen, stone chips and interior repairs...) services deliver the highest level of repair and maintenance and offer a full year's guarantee on Original Renault Parts. And don't forget to have a look at our wide range of additional equipment and accessories!

## RENAULT VAN INSURANCE Not just a solution, *the* solution.

A van as well designed as your Renault deserves an insurance policy to match. Renault Van Insurance has been specifically created to provide superb protection for you and your van. In addition to a very competitive premium, Renault Van Insurance also includes: Your van returned to its pre-accident condition; a like for like replacement if written off in first 12 months of registration; signage cover included in your premium; windscreen cover; repairs carried out by Renault Approved Repair Centres using only genuine Renault Parts.

Renault Van Insurance offers unbeatable protection, only fitting genuine Renault replacement parts at Renault Approved Accident Repair Centres to preserve the safety found in all our vehicles.

# RENAULT VAN INSURANCE

Call  
**0845 603 8258**  
for a quote and instant cover  
or visit  
[www.renaultvaninsurance.co.uk](http://www.renaultvaninsurance.co.uk)

Lines open 8am – 8pm weekdays, 9am – 5pm Saturdays and 10am – 3pm Sundays. Calls may be recorded. All quotes are based on individual circumstances and are subject to insurers underwriting criteria. Renault Insurance is arranged and administered by Equity Direct Broking Limited, which is authorised and regulated by the Financial Services Authority.

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## CUSTOMER RELATIONS

Renault knows the value of communicating with its customers and we have established effective ways to keep in touch with you. If after speaking to your local Renault dealership you are not completely satisfied, please contact the Renault UK Customer Relations Department on **08000 72 33 72** (Mon-Fri 9.00am-5.30pm, except Weds 10.00am-5.30pm. Closed on Bank Holidays).

You can also visit our website [www.renault.co.uk](http://www.renault.co.uk) Or write to us at:  
**Renault UK Ltd, The Rivers Office Park, Denham Way, Maple Cross, Rickmansworth, Hertfordshire, WD3 9YS.**



# RENAULT MASTER PASSENGER VEHICLE



(Enter Renault’s world at Sky Guide 883 and [www.renault.tv](http://www.renault.tv))



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